

APRIL 13, 2020

Here to Help: COVID-19 Updates from McKenna

To Our Valued Clients and Partners,

We know that most of you are operating under a “Stay Home, Stay Safe” order, working hard to adjust to the needs of residents and stakeholders in your communities in this challenging and uncertain climate. Thank you to all of the essential workers for all you’re doing to keep our critical infrastructure and health care systems intact.

As we move forward through this new, “socially-distanced” reality, we want to provide an update on our operations and how McKenna can be of help to you during this extended Coronavirus (COVID-19) crisis.

McKenna has made necessary adjustments to our work and operations and continues to be guided by one simple objective: keeping our employees and clients safe. While complying with all of the Executive Orders in the states in which we operate, our building, planning and design professionals continue to:

1. Remain accessible to you and one another by seamlessly working from home;
2. Conduct plan reviews under the building and zoning laws of our client communities;
3. Perform life / safety building inspections following all required social distancing and health standards;
4. Assist clients in planning and facilitating effective, equitable and productive virtual public meetings (using multiple video and telephone conferencing technologies, including Zoom), working with legislative bodies, Planning Commissions, Downtown Development Authorities and special project Steering Committees;
5. Provide virtual training for local government leaders on a variety of topics, from zoning to public engagement;
6. On behalf of your current and future projects, maintain momentum on building, planning, community and economic development, and other initiatives and processes to ensure uninterrupted service to the development sector during and after the crisis;
7. To ensure we remain at the top of our game for all our clients, we’re receiving training by regional and national industry leaders on best practices;
8. Remain flexible, responsive and nimble to productively serve our clients specifically as they direct.

In addition to the expertise and resources the McKenna team can provide you directly, we also encourage you to visit the websites of the following building, planning, local government, downtown and public engagement organizations for additional information, insights and best practices that may be of help during these unprecedented times:

- [International Code Council](#) for building and property maintenance guidance;
- [Michigan](#) and [Ohio](#) Associations of Planning for statewide planning resources;
- [American Planning Association](#) for national planning perspectives;
- [International Association for Public Participation](#) for public engagement direction;
- [Michigan](#) and [Ohio](#) Municipal Leagues and the [Michigan Townships Association](#) for local government administration strategies;
- [International Downtown Association](#) and the [Michigan Downtown Association](#) for downtown management resources.

Please contact your McKenna representative or email us at info@mcka.com to discuss any matters of importance—we are here to help in real-time and to support your community as you transition back to “business as usual,” in whatever context and timeframe that occurs.